

LDSF Benchmarking survey (June 2009)

<i>Borough</i>	<i>1. How many staff (FTE) in total are involved in 'democratic services' and 'member support'</i>	<i>2. What is your total (i) staffing budget (for the above); (ii) Members Allowances Scheme budget; and (iii) number of Members?</i>	<i>3. How many meetings does the above team 'service' each year, i.e. take some form of minutes, notes or action list?</i>	<i>4. In the last 3 years, has your team (i) undertaken any meaningful customer survey and acted systematically upon its findings; (ii) undertaken an equality impact assessment resulting in an equalities action plan? (iii) secured an external service quality accreditation; (iv) produced an annual Service Delivery Plan (or equivalent); and/or (v) recorded and reported on a range of PIs</i>	<i>5. On O&S over the last year can you tell me - (i) the approximate number of less formal/informal O&S review sub-group/sub-committee meetings held; and (ii) the resultant total number of substantive O&S-originated review reports submitted to the executive or external bodies for consideration?</i>	<i>6. Which of the following best describes the level of support you offer to backbench Members (i) whatever they need, including casework; (ii) moderate, as and when required or as resources allow; or (iii) very little or nothing, they are expected to be largely self-sufficient</i>	<i>7. Which of the following best describes the level of support you offer to Cabinet Members (i) full bespoke office support; (ii) moderate, as and when required or as resources allow; or (iii) very little or nothing, they are expected to be largely self-sufficient</i>	<i>8. Which of the following best describes the level of support you offer to O&S Chairmen or equivalent (i) very comprehensive support; (ii) moderate, as and when required or as resources allow; or (iii) very little or nothing, they are expected to be largely self-sufficient</i>
1. Borough A	18 (including 1.5 on education appeals)	(i) £1,300K (ii) £881K (iii) 51	300+	(i) Yes (ii) No (iii) No (iv) Yes (v) Yes	(i) 30 (ii) 8	(ii)	(i)	(i)
2. Borough B	17 <i>plus one dedicated IT officer</i>	(i) £741K (ii) £1,300K (iii) 63	Approx. 250	(i) No (ii) No (iii) No (iv) Yes (v) Yes	(i) 10 (ii) c. 15	(iii)	(ii) - but the Leader receives (i)!	(ii)
3. Borough C	18 (incl. 3 in separate Scrutiny Team)	(i) £931K (incl. £157K for separate Scrutiny Team) (ii) £854K (iii) 63	Approx. 200	(i) No (ii) Yes (iii) Yes (iv) Yes (v) No	(i) Approx. 40 (ii) 4	(iii)	Leader (i), and other Executive Members (ii)	(i)
4. Borough B	10	(i) £477K (ii) £1,069K (iii) 60	324	(i) Yes (ii) Yes (iii) No (iv) Yes (v) Yes	(i) 47 (ii) 6	(iii)	(iii)	(iii)
5. Borough E	22.8	(i) £984K (ii) £1,016K (iii) 63	221	(i) Yes (ii) Yes (iii) Yes (iv) Yes (v) Yes	(i) 31 (ii) 5	(ii)	(ii)	(ii)

6. Borough F	33 (including 9 in the Mayor's Office)	(i) £1,415K (ii) £1,386K (iii) 58	Approx. 300 including neighbourhood forums	(i) Yes (ii) Yes (iii) No (iv) Yes (v) Yes	(i) None (ii) 10	(i)	(i)	(i)
7. Borough G	14 (incl approx 2 in Executive Support team)	(i) approx £700K (ii) £899K (iii) 46	Approx. 200 (plus school admission appeals)	(i) No (ii) Yes (iii) No (iv) Yes (v) Yes	(i) None (ii) None	(iii)	(i)	(ii)
8. Borough H	22.7 (11.5 in Committees, 7.2 in political support and 4 in Scrutiny)	(i) £1,049K (incl. approx £240K Scrutiny staffing budget) (ii) £885K (iii) 63	288 (incl. some 38 Scrutiny review etc. meetings of one sort or another)	(i) Yes (ii) No (iii) No (iv) Yes (v) No	(i) 38 Scrutiny review etc. meetings of one sort or another (ii) 10	(ii)	(ii)	(ii)
9. Borough I	21.77	(i) £785K (ii) £1,043K (iii) 54	250 (plus. some 650 education appeal hearings)	(i) Yes (ii) No (iii) No (iv) No (v) No	(i) 40 (ii) 6	(ii)	(ii)	(iii)
10. Borough J	25/26	(i) £1,117K (ii) £1,115K (iii) 48	Approx. 300	(i) No (ii) Yes (iii) No (iv) Yes (v) No	(i) 12* (ii) 14 <i>*but all scrutinies are done by four standing O&S committees rather than informal sub-groups</i>	(i)	(i)	(i)
11. Borough K	17.4 (18.6 incl. two part-time Scrutiny Devel. Managers)	(i) £849K approx. (ii) £1,262K (iii) 54	582 (incl. 6 Scrutiny Steering Group)	(i) Yes (ii) Yes (iii) Currently being pursued (iv) Yes (v) Yes	(i) 48 (ii) 8ish	(ii)	(i)	(ii)
12. Borough L	10.5	(i) £502K (ii) £617K (iii) 48	165 (plus some meetings noted by political office staff)	(i) No (ii) Yes (iii) No (iv) Yes (v) Yes	(i) 30 (ii) 4	(iii)	(ii)	(iii)

13. Borough M	51 (including 6 currently vacant posts)	(i) £1,346K (ii) £1,375K (iii) 61	270 (plus education appeals)	(i) Yes (ii) No (iii) Yes (iv) Yes (v) Yes	(i) 28 (ii) 6	(i)	(i)	(i)
14. Borough N	40	(i) £1,892K (ii) £1,592K (iii) 63	350	(i) No (ii) Yes (iii) No (iv) Yes (v) Yes	(i) 5 (ii) 12	(ii)	(1)	(i)
15. Borough O	13.25	(i) £560K (i) £1,064K (iii) 54	180	(i) No (ii) No (iii) No (iv) No (v) No	(i) Nil (ii) 6	(iii)	(ii)	(iii)
16. Borough P	30.5 (inc. 5 Scrutiny and PA support not in Dem.Svs.)	(i) £1,150K approx (ii) £807K (iii) 51	250 incl. ad hoc and agenda planning meetings	(i) No (ii) No (iii) No (iv) Yes (v) Yes	(i) 31 (ii) 11	(ii) - but full Members' Enquiries service	(i)	(i)
17. Borough Q	31	(i) c.£1,400K (incl. £600K for 13 committee staff) (ii) £950K (iii) 60	320	(i) No (ii) Yes (iii) No (iv) Yes (v) Yes	Not readily available	(i)	(i)	(i)

1. i.e. committee clerking, member services, political support, scrutiny support, cabinet support, leadership support, members allowances and IT, member training and development (but **NOT** electoral services or Mayoral Support)
2. including Council, O&S, and executive-side meetings